

Consumption Complaints

Image not found or type unknown



Your complete satisfaction is our priority.

At LUCELEC, we are committed to resolving all customer complaints about the consumption they are billed at the end of every monthly cycle. Very often, these are addressed through correction of an error or by clearly explaining the factual results of an investigation into the complaint. Quite often the reasons for a significant change in consumption are related to the customer's appliances or the quality of the electrical installation.

All queries about your consumption can be made remotely by text, call or WhatsApp to 285-6796 | 285-7859 | 285-3593 | 285-3329 and by email at customersupport@lucelec.com [1]. You may also do so at our administrative offices in Castries, Rodney Bay and Vieux Fort.

Source URL: <https://lucelec.com/content/consumption-complaints>

Links

[1] <mailto:customersupport@lucelec.com>