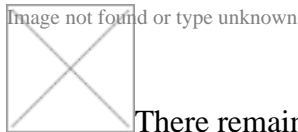


Hurricane Elsa Electricity System Update #5

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Submitted by cjoseph on Sun, 2021-07-04 18:42

Castries, July 04, 2021 – As at 5:00 p.m., Sunday, July 4, 2021, St. Lucia Electricity Services Limited (LUCELEC) had restored power to 99% of customers following the passage of Hurricane Elsa on Friday, July 2. All of the high-tension repair and restoration work has been completed.



There remain some small pockets of customers across the island that are still without power as a result of localized faults. We hope to restore most of these areas later today. LUCELEC crews and contractors are working systematically and diligently to resolve each of the individual fault reports we have received. The Company understands that customers with these isolated faults have been without power for at least 48 hours since Hurricane Elsa passed through, and thanks these customers for their continued patience as we seek to restore power as safely and as quickly as possible.

Customers who remain without power should call the following numbers: **in the North (from Cap Estate to Dennery) 452-2165, and those in the south (from Praslin to Bouton) 454-6617, for assistance.** Due to the volume of calls, customers may experience some delays in connecting with our Trouble Call Operator. The Company asks for your patience and to keep trying the lines.

LUCELEC apologises to its customers for the inconvenience caused by the outages and thanks them for their understanding and patience while we work to resolve the outstanding faults.

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