

LUCELEC Sans Souci Office Closed For Maintenance

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Submitted by cjoseph on Tue, 2020-01-28 08:53

Castries, January 28, 2020 – The St. Lucia Electricity Services Limited (LUCELEC) office at Sans Souci closed on Monday, January 27, 2020 for urgent maintenance.

The work is expected to span the remainder of this week.

LUCELEC apologizes to its customers for the closure and reminds them of the several other options available to ensure they are not unduly inconvenienced.

Customers can make bill payments at Sure Pay outlets or via the financial institutions that offer that service. Customers may use LUCELEC's automated service to get their latest bill balance by dialling 457-4433 or use LUCELEC's free MyAccount online service at "myaccount.lucelec.com" for bill balances, more detailed account information and to pay their bills through their banks.

The Company's Customer Service office in Rodney Bay is available to serve the public with the full suite of services including bill queries and new connection requests. LUCELEC's Cantonement Office is available for new service connections, requested disconnections, cheque disbursement and other general services. There will be no payment transactions at the Cantonement Office.

LUCELEC regrets the inconvenience to its customers and thanks them for their understanding. The Company will advise its customers when the Sans Souci office will be reopened for business.

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