

LUCELEC Signs On to Sure Pay

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St. Lucia Electricity Services Limited (LUCELEC) has signed on to Sure Pay as another convenient way for LUCELEC customers to pay their electricity bills.

The Sure Pay service is available in multiple locations across the island including GL Supermarket, Glace Supermarkets, JE Bergasse Document Centre, United Insurance, West Coast Credit Union in Anse la Raye and Southwell Inc. in Vieux Fort.

Using an electronic system which is updated three times daily, electricity bill payments made through Sure Pay are reflected on LUCELEC customer accounts on the same day.

Customers who wish to use the service must register for a Sure Pay account to which they can make cash or cheque payments. Customers pay nothing to access the services offered by Sure Pay.

Sure Pay joins other customer payment options already offered by the electricity company including on line bill payments through Bank of Saint Lucia and Bank of Nova Scotia as well as Bill Express at all Super J locations island-wide and through several cooperatives or credit unions across the island.

LUCELEC advises customers who have been disconnected that the settlement of their accounts and the payments of reconnection fees should be made directly to LUCELEC Customer Service Offices in Sans Souci, Rodney Bay, Vieux-Fort and Soufriere.

With the launch of a new Customer Information System in December 2012, LUCELEC will make additional convenient services available to customers soon.

LUCELEC Customer Service Manager Jennifa Flood-George says, “Within the next couple of months customers can expect to be able to make online payments directly to LUCELEC as well as check their bill balances online through our website www.lucelec.com [1].”

Source URL: <https://www.lucelec.com/content/lucelec-signs-sure-pay>

Links

[1] <http://www.lucelec.com>