

Under what circumstances will my electricity supply be disconnected?

LUCELEC will disconnect service in these situations:

- At our customer's request. This may be done in writing or in person at our Administrative offices in Sans Souci, Rodney Bay or Vieux-Fort. Proper picture identification is required to process the request
- For non-payment of bills over a period of time
- For unauthorized use of electricity through abstraction or diversion
- For illegal tampering of meters, switches, fuses or other apparatus owned by the Company
- Upon instruction from the Chief Electrical Engineer of the Ministry of Infrastructure, Ports, Energy and Labour

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